



Gila River Indian Community COVID-19 Task Force

ELDER & DISABLED HOUSEHOLD COLOR CARD SYSTEM

Lead Department: Community Services Department (CSD)

Support Departments:

- District Service Centers
- District Senior Centers
- Elderly Services Programs
- Gila River Health Care- Public Health Nursing
- Tribal Health Department
- Police Department
- Fire Department
- EMS Department
- Housing Department
- Public Works Department
- Joint Information Center
- Office of Emergency Management

Purpose: To provide an additional communication tool for Elder and Disabled residents to assist with essential needs during the COVID-19 Pandemic

Key Messaging:

- Utilize the approved Task Force Communication Flow Chart
- General messaging will need to be produced on purpose and process
- General messaging on how to report a yellow card displayed by a neighbor
- Messaging on what it is **not** - 911

Opting In:

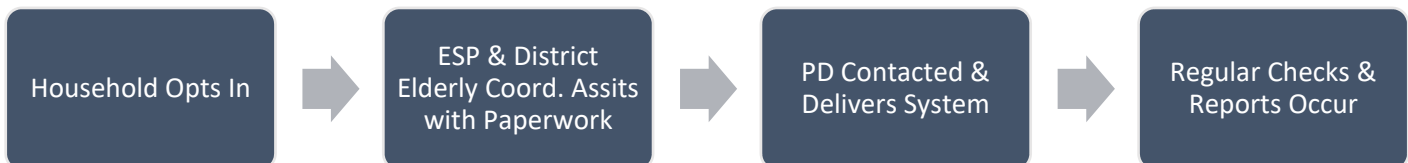
- Voluntary program for community members over 55
- Voluntary program for community members with a disability
- CSD Elderly Services/District Elder Programs will collaboratively administer the program
 - Assist in program marketing & training
 - Facilitate sign-up (name, phone, address, secondary contact)
 - Manage participant records
- Gila River PD will assist in the program;
 - Develop mapping/routes
 - Delivery of card system
 - Provide regular patrol checks

Operations:

- The Public Works Department, Tribal Health Department, Public Health Nursing, Elder Services, District Senior Centers, Police Department, Fire Department, EMS Department and Housing Department employees will share in the operations of this system.
- During the normal course of each department's operations, employees will identify those homes that have self-identified as needing assistance.
 1. The employee will record the address/location and call it into the Gila River Dispatch non-emergency line at 520-562-4511
 2. Gila River Dispatch will dispatch a Police Officer for a welfare check
 3. The contact and request/need will be recorded and passed on to the Community Services Department (CSD) **and** Emergency Operations Center (EOC) via the following contacts;
 - CSD, email: Christopher.Mendoza.CSD@gric.nsn.us | phone: 520-610-9107
 - EOC, email: oem2@gric.nsn.us | phone: 520-610-8120
 4. The CSD and EOC will coordinate fulfilling the request/need

Reporting:

- The Emergency Support Function (ESF) Coordinators will be responsible for recording contacts, solutions and results on their daily ICS 214 form.





Green Front



Green Back

Directions:

Hang This Card on Your Front Door Handle When;

Doing Well

Feeling Healthy

Basic Needs Are Being Met

DO NOT let anyone in your home unless you know them!

In Case of an Emergency **Call 911**

Yellow Front

Yellow Back

Directions:

Hang This Card on Your Front Door Handle When;

Need to Talk With Someone

Would Like Information

Need Help with Basic Necessities

DO NOT let anyone in your home unless you know them!

In Case of an Emergency Call 911