Confirmed Case Process

1. **Patient Confirmed**
   - Patient lives within GRIC boundaries
     - Yes: GRHC PHN and/or THD contacts patient and family
       - Yes: PHN and THD provides patient and family with self-isolation and/or self-quarantine and information for the entire family
         - Yes: Assess patient and family needs
           - Yes: THD provides Directive for Quarantine for all family members in the home. Filed with the GRIC Court. Court hearing is scheduled.
           - No: THD notifies respective District via phone of required sanitizing kit to home.
         - No: THD provides Directive for Quarantine for all family members in the home. Filed with the GRIC Court. Court hearing is scheduled.
       - No: Contact Local Health Department of patient residence
         - Yes: THD notifies respective District via phone of required sanitizing kit to home.
         - No: THD provides Directive for Quarantine for all family members in the home. Filed with the GRIC Court. Court hearing is scheduled.
     - No: Does patient need to be hospitalized?
       - Yes: Call EMS for transport
       - No: PHN and THD provides CSD contact information to patient for sanitizing kits and essential needs

2. **Patient contacts District for other essential needs.**

3. **Control Actions:**
   - Isolation of case and household
     - Provides additional education and advice, answers any questions

4. **Referral to PHNs to notify them of contact listing**
   - DSP/PHNs enter information into spreadsheet for tracking purposes.
   - PHNs make contact with names on listing to check for COVID SX and note in Next Gen EHR.

(1) DSP obtains demographics:
   - Name, DOB, Residential Address, Mailing address, Phone number

(2) DSP calls the patient on the phone verifies:
   - Identity, informs them of their positive lab test, provides education, obtains household contacts (Name and DOB)
   - Employment: Last day worked and contacts: name and contact information
   - Events: Contacts during the time that they were symptomatic.

(3) Control Actions: Isolation of case and household
   - Provides additional education and advice, answers any questions

(4) Referral to PHNs to notify them of contact listing
   - DSP/PHNs enter information into spreadsheet for tracking purposes.
   - PHNs make contact with names on listing to check for COVID SX and note in Next Gen EHR.
Confirmed Case Process (continued)

Meeting patient’s essential need

Identify need

- **Patient**
  - Medication, non-ER medical assessment
  - Sanitizing kit, Groceries, other essential need
  - ER Home Work Order

Emergency Home Work Order

- **CSD District Coordinator** determines type of work order
- **CSD District Coordinator** contacts appropriate department
- **Department of Community Housing**
- **Department of Housing Development**

Groceries, cleaning suplies

- **CSD District Coordinator** submits list to OEM
- **OEM** completes request & notifies CSD District for pick up
- **CSD District** picks up & notifies patient of drop off date & time
- **CSD** delivers items to patient

- **If patient is elder, CSD will make accommodations to meet need during drop off**

***All employees must wear PPE at all times***

Updated 06/01/2020

Tribal Health Department